



MISSION



To provide a single national conformity assessment system, recognized on the European Union and international market, which contributes to the export capacity of entrepreneurs, their competitiveness, the increase of their productivity and integration in global value chains, as well as to facilitate confidence of the general public to this system and its reliability.

VISION

To become a highly professional, reliable and modern public administration body both at national and international level.

VALUES

LEADRESHIP

Constant orientation to efficiency, effectiveness and performance excellence.



INTEROPERABILITY

Supportive cooperation in both internal and external processes.



EXCELLENCE

Orientation to constant improvement of the operation and management, mutual integration, as well as the identification and implementation of the good practice and innovations.



IMPARTIALITY AND NEUTRALITY

The functions are implemented single-handedly, independently, equally and fairly, in accordance with the integrity policy and preventing any interventions.



PROFESSIONALISM

Qualified, competent and experienced staff able to manage and apply the acquired knowledge and techniques.



LOYALTY

All decisions are made and activities are carried out only on the grounds of national and public interests.



TRUST

Mutual trust and respect at all levels, ensuring the transparency of business processes and administration.

